Adult & Continuing Education Programs
General FAQs

North Carolina Arboretum Society members receive a 10% discount on class registration fees. Become an Arboretum Member!

Q: Do I need to pay for parking for on-site classes?
A: Arboretum entry on the day of a class is included in your registration fee. Just stop by the gatehouse and identify yourself to the attendant. Members can enter through the member gate as normal.

Q: I'm a current member of the Arboretum. How do I redeem my 10% discount towards classes?
A: Members enter a "promo code" before checkout to access the member discount. The promo code changes each calendar year and it is announced in our member newsletter, The Insider. Email us at adulteducation@ncarboretum.org with any issues.

Q: How do I get help with registration?
A: For the fastest and most thorough response, please email us at adulteducation@ncarboretum.org. We are also available during business hours at (828) 665-2492 ext. 222.

Q: When will I receive information about where to meet? What should I bring?
A: We send a reminder email 2 days before a program containing all pertinent information including the meeting location, method of connecting with your instructor if needed, how to dress and/or what to bring.

Q: Something came up and I can't make it to class. Can I get a refund?
A: Withdrawals made up to five business days prior to a scheduled in-person class are eligible for a refund. Please request your refund through Eventbrite.

Q: Can I bring someone that is not registered with me?
A: Only those who have registered and paid for any Arboretum class are permitted to attend. Participants are not allowed to bring any unregistered guests, pets, or children to the program.

Q. I'm enrolled in one of the Arboretum's Certificate of Merit programs and/or am seeking my North Carolina Environmental Educator certification. Which classes count toward my program?

A: As a first resource, consult our certificate programs webpage, including Course Overviews. If applicable, class listings include the eligibility category (Core or Elective) for our Blue Ridge Naturalist & EcoGardener programs. Also listed are opportunities for credit toward North Carolina Environmental Educator (NCEE) certification.

Q: Are there any opportunities for scholarships?
A: If the cost of a class is a financial hardship for you, please submit our Scholarship Application, and we will be in contact to follow up.